



أنتير سكور إنجاد

# INTER SECOURS ASSISTANCE



**Medical Tourism**

**Morocco**



أنتير سكور إنجاد  
**INTER SECOURS**  
**ASSISTANCE**



YOUR  
MOMENTS

# WHO are WE ?

Created in 1987, «**ISAS**» is an independent Moroccan company managed by professionals of the job. Strong experience in the field of medical assistance and personal services; ISAS has forged close partnerships with the best hospitals and private clinics in Morocco by offering top-level care to a demanding national and international clientele.

**ISAS** offers personalized support in all your medical care efforts and guarantees the application of rigorous standards of quality and excellence of medical practices with our partner clinics.

**We are looking for your well-being and your complete satisfaction during your stay in Morocco.**

## Our mission :



**BE TO YOUR  
LISTENING AND  
ANSWER YOUR  
SPECIFIC NEEDS**



**COORDINATE THE  
DIFFERENT STEPS  
IN YOUR  
MANAGEMENT**



**GUARANTEE  
ACCESS TO  
EXCELLENCE  
MEDICINE  
MOROCCAN**



**ENSURE BETTER  
SERVICE DURING  
CONVALESCENT**

# Medical Management Procedure

We are present at every step of your health journey :

## STEP 1



### Information request

Call our coordinator is necessary to receive your medical file for its management.

## STEP 2



### Constitution of your medical file

This level is the center of our intervention: for us send us your complete medical file for study.

## STEP 3



### Sending the offer of care and management

With the diagnosis of the surgeon doctor, we send you:

- A complete care proposal
- A description of your stay for your care

## STEP 4



### Validation of the offer

Your file will be carefully examined with a personalized estimate that will be sent to you within 72 hours.

## STEP 5



### Planning your hospitalization

*We plan together :*

- Your medical consultation appointment.
- Your care as well as that of your relatives and interview with the doctor.

## STEP 6



### Hospitalization

We offer personalized support and we organize your admission to a suitable hospital center

## STEP 7



### Convalescence and follow-up care

At the end of your hospitalization we accompany you to your place of rehabilitation or convalescence. ISAS puts at your disposal a rich palette of visits, tourist and cultural activities to enhance your stay.

## STEP 8



### Medical follow-up

As soon as you recover, we ensure your return in the best conditions. A file will be given by your doctor, summarizing the care provided and its recommendations. Remote monitoring is assured.



# OUR SERVICES



## Medical stays

- » Transmission of the medical file,
- » Recommendation of a hospital,
- » Planning your medical appointments,
- » Negotiating a better price,
- » Payment management,
- » Programming a rewarding stay.

## Concierge service

- » Welcome at the airport by a hostess,
- » Provision of a car with driver for your shopping,
- » Provision of an interpreter to assist you in your medical appointments if needed,
- » Availability of suitable meals for you and your companions,
- » Reservation of hotel or private apartment according to your wishes,
- » Shipping service according to your needs.



## Tourist services during convalescence

**To ensure that we also live moments of joy and entertainment, we organize for you and your companions tourist activities.**

We organize your convalescence where you want. Organized tours to the cities of your choice are particularly suitable to ensure your health in peace and serenity while discovering the landscapes and Moroccan culture.





# TRAVEL SUITABLE FOR PEOPLE WITH REDUCED MOBILITY

## The 1<sup>st</sup> Personalized Service for Persons with Reduced Mobility

- › We offer tailor-made customized solutions with tailor-made Individual stays



### **ISAS** puts at your disposal:

- › A special car with a wheelchair fitted to the highest standards of safety and the latest generation.
- › The driving of the vehicle is ensured by an experienced first aid driver able to accompany the patient psychologically.

**Your Satisfaction is at the Heart of Our Concerns**

**We offer you mobility and efficiency**

# Transport & Sanitary Evacuations

## ✓ Sanitary planes

**ISAS** provides medical aircraft with a highly experienced medical team trained to provide emergency flight care and are able to treat adult and pediatric patients.

These missions are organized and carried out with great attention in the best conditions.

*The embedded material is composed of :*

- Cardiovascular
- Ventilation and oxygenation
- Obstery
- Immobilization



Our global experience in **Asia, Africa, Europ and Middle East etc ...** allows us to respond to urgent situations quickly and efficiently.



## ✓ Ambulances

**A fleet of fully equipped ambulances**

*We have a :*

- High quality Ambulance Park with evacuation service with high safety standards.
- Emergency medical equipment paramedical and medical.



Air conditioning





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